

PHARMACY REFILLS



Choose the best refill option for you

There are several ways to refill your prescription to avoid long waits at the Pharmacy:

- **By phone**

Step 1: Call (800) 377-1723, and Press 2 for pickup at an Army facility

Step 2: For facilities in Virginia, Press 2

Step 3:

For Pentagon Health Clinic, Press 5

Step 4: To refill or check the status of prescriptions, Press 1

Step 5: Enter the last four numbers of the sponsor's social security number, and then Press #.

Step 6: Enter the eight digits of the prescription number, and Press #.

Step 7:

To refill the prescription, Press 1

To check the status of the prescription, Press 2

The system will then inform you if the prescription is able to be refilled and when it will be ready.

- **TRICARE Online**

Go to www.tricareonline.com

Click “Log In”

Enter and ONE of the following:

- Your DS Logon
- Your DoD CAC
- Your DFAS myPay credentials

- **Audiocare options**

Call (571) 231-3224 and select Option 2. When prompted, choose from the following options:

For hours, Press 1

If you are a pharmacist or physician, Press 3

To speak with pharmacy staff, Press 4

To repeat this message, Press 8

To return to the main menu, Press 9

- **By mail**

Beneficiaries don't have to wait in line to get prescriptions when using the convenient Tricare Pharmacy Home Delivery Program. Simply order prescriptions online at the link provided below, and prescriptions will be delivered to your home.

Tricare Pharmacy Free Home Delivery:

www.express-scripts.com/TRICARE

Phone: (877) 363-1303

Use the label

No matter how you choose to refill a prescription, it will be easier if you have all your prescription information handy. Most of what you need is printed on the label.

Here's what to look for on the label:

- **Pharmacy phone number**
- **Prescription number:** This number is often times shown as "Rx#" on the label. Having this information expedites the refill process.
- **Refill remaining:** Your prescription label will tell you how many refills you have left and the cutoff date. If you refill your prescription before that date, you should be able to place your order with no problem. However, if the label says something like "Refills require authorization" or if your refills have expired, you'll need to get in touch with the doctor who prescribed the medicine. Sometimes the pharmacy can do that for you, but other times the doctor will want to see you or talk to you before authorizing the pharmacy to refill the prescription.

Rx # for Calling in Refills

CAUTION: Federal law prohibits the transfer of this drug to any person other than the patient for whom prescribed.

DiLorenzo TRICARE Health Clinic Pharmacy
Pentagon, Washington, DC 20310
REFILLS (800) 377-1723

Rx2233445 PROVIDER NAME
JOHNATHAN DOEMAN 5149

Lisinopril Tab (Lupin) 10 mg
DS 30 REF LEFT: 5 OF 7 #30
Orig: (13AUG09MRT) Refill: 10/13/2009

**TAKE 1 TABLET BY
MOUTH EVERY DAY.**

KEEP OUT OF REACH OF CHILDREN

Call your doctor for medical advice about side effects. You may report side effects to FDA, 1-800-FDA-1088.

⇒ Medicine may impair your ability to drive or operate machinery. Use care until you know how it affects you.

Do not take other medicines without your doctor's advice.

Do not take this medicine if you are pregnant.

10 Round Pink 10/LUPIN